MICROSOFT OFFICE 365 SERVICES

Every organization has different needs when it comes to implementing and migrating to Microsoft Office 365. We recognize that not every organization needs help but for those that do we are here with primary options to either **Teach You, Help You or Do It For You.**

TEACH YOU

If you have a technical team this may be the option for you. We are here to show you the ins and outs of your Exchange migration and SharePoint implementation before and during the project.

EXCHANGE ONLINE

- Before you start the migration we walk you through the process
- Provide as needed teaching support through the process
- Hourly based support provided during the migration

SHAREPOINT ONLINE

- We provide you administrative training
- Hourly based support for your SharePoint environment
- End user training onsite or via web conference

HELP YOU

If you have some technical experience or past experience with Exchange migrations or SharePoint, but just don't have the bandwidth to do it all yourself. This may be your path. We are here to provide you with another resource to help you get your environment setup. We are a part of your team actively working with your existing team as your subject matter expert and an extra pair of hands.

EXCHANGE ONLINE

- Hourly based support from our Engineers

SHAREPOINT ONLINE

- Hourly based support

DO IT FOR YOU

Maybe you don't have the time or the experience needed to complete an Exchange migration or setup SharePoint. That's fine. We can do it for you to get you and your team up and running quickly.

EXCHANGE ONLINE

- Migration from your current email system
- Support following the migration
- Hourly and fixed fee models are available

SHAREPOINT ONLINE

- We gather your requirements and build your SharePoint environment
- Administrator and end-user training available
- On-going hourly based support for you and your team

SMB Help Desk

		BUSINESS			ENTERPRISE		
		BUSINESS	BUSINESS ESSENTIALS	BUSINESS PREMIUM	OFFICE PRO PLUS	E1	E3
TARGET CUSTOMER	Price Per user Per Month	$8.25	$5	$12.50	$12	$8	$20
	Maximum Seats Per Plan	300 (FOR EACH PLAN)			UNLIMITED		
	24/7 phone support from Microsoft	CRITICAL ISSUES			ALL ISSUES		
OFFICE	**Office** desktop applications up to 5 computers per user	●		●	●		●
	iPad, Windows RT & smartphone apps	●		●	●		●
	Office Online	●	●	●	●	●	●
	Micrososoft Access				●	●	●
STANDARD SERVICES	**OneDrive for Business** with 1TB cloud storage	●	●	●	●	●	●
	Exchange - Email, calendar		●	●		●	●
	Exchange - Storage Maximum		50GB	50GB		50GB	UNLIMITED
	Lync - Online meetings, IM		●	●		●	●
	SharePoint - Team sites, internal portals		●	●		●	●
	Yammer - Enterprise social		●	●		●	●
ADVANCED	Active Directory integration	●	●	●	●	●	●
	Supports hybrid deployment				●	●	●
	Office shared computer activation support (RDS)				●		●
	Compliance – Archiving, eDiscovery, mailbox hold						●
	Information protection – message encryption, RMS, DLP						●

- ONE SINGLE, SCALABLE ADMINISTRATION PLATFORM
- ALL MIX AND MATCH
- OTHER SERVICES INCLUDE: EXCHANGE ONLINE, ONEDRIVED FOR BUSINESS, EXCHANGE KIOSK, PROJECT, VISIO, SHAREPOINT ONLINE, ETC.
- OPEN LICENSE AND SUBSCRIPTION PURCHASE MODELS AVAILABLE ON ALL PLANS